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CURTIS C. CHEN

OBJECTIVE

To use my technical writing and editing skills for a greater good.

QUALIFICATIONS

- 20+ years delivering great customer experiences, ranging from webapps to 100-person live events
- Excellent track record of creating and leading effective teams and projects
- Wide technical expertise with database design, scripting languages, and source control systems

WORK EXPERIENCE

SELF-EMPLOYED • Vancouver, WA • Oct 2008—Present

Freelance writer, game producer, and tech consultant

- Wrote non-fiction articles for [ProgrammableWeb](#) and [Wired](#)
- Edited tech talk posts for [Realm Academy](#)
- Contributor to Serial Box fiction projects *Ninth Step Station* (2019-) and *Machina* (2020-)
- Author of science fiction spy thriller novels *Waypoint Kangaroo* (Thomas Dunne Books, 2016) and *Kangaroo Too* (Thomas Dunne Books, 2017)
 - Also created puzzle content embedded in cover designs, leading to interactive web sites
- Presented solo 5-minute tech talks at Ignite Portland events:
 - “A Homebrew Cat Feeding Robot”
 - “How to Solve Any Puzzle in Less Than 47 Minutes”
 - “The Battle Hymn of the Republic”
- Co-founded [Puzzled Pint 501c3](#) (monthly events attract 3,000+ players in 80+ locations worldwide); have also created and edited puzzle content, including:
 - [July 2018: Kangaroo themed puzzle set](#)
 - [January 2017: HAMILTON themed puzzle set](#)
 - [August 2016: Star Trek themed puzzle set](#)
- Created live puzzle games for [Run Brain Run](#) private events

GOOGLE • Mountain View, CA • Oct 2003—Jan 2008

Web Applications Engineer, Online Sales & Operations Engineering (OSO Eng)

- Developed and documented deployment automation & service monitoring tools
- Volunteered for [recruiting](#), [puzzle projects](#), and emergency response team (ERT)

PALMSOURCE • Santa Clara, CA • Jul 2002—Oct 2003

Webmaster, Marketing

- Maintained company’s public website and Palm OS developers portal

AT&T LABS • Menlo Park, CA • Sep 1997—Feb 2002

Webmaster Manager, Industry Relations Group

- Researched tech companies and wrote competitive analysis reports

INTERNET MEDIA SERVICES (IMS) • Palo Alto, CA • Jun 1995—Aug 1997

Software Engineer/Sysadmin

- Built custom web apps for dozens of clients including Hewlett-Packard and Netscape

STANFORD UNIVERSITY • Stanford, CA • Sep 1991—Jun 1995

Student Consultant, Distributed Computing Consulting (DCC)

- Created [first version of DCC web site](#)

EDUCATION

Stanford University, Stanford, CA

BS, Computer Science

Graduation Date: June, 1995