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## CURTIS C. CHEN

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### OBJECTIVE

To use my technical editing and writing skills for a greater good.

### QUALIFICATIONS

- 20+ years delivering great customer experiences, ranging from webapps to 100-person live events
- Excellent track record of creating and leading effective teams and projects
- Wide technical expertise with database design, scripting languages, and source control systems

### WORK EXPERIENCE

#### **SELF-EMPLOYED** • Vancouver, WA • Oct 2008—Present

*Freelance writer, game producer, and tech consultant*

- Author of funny science fiction spy thriller novels *Waypoint Kangaroo* (Thomas Dunne Books, 2016) and *Kangaroo Too* (Thomas Dunne Books, 2017)
  - Also created puzzle content embedded in cover designs, leading to interactive web sites
- Contributor to Serial Box fiction projects *Ninth Step Station* and *Machina*
- Co-founded [Puzzled Pint 501c3](#) (monthly events attract 4,000+ players in 80+ locations worldwide); have also created and edited puzzle content, including:
  - [July 2018: Kangaroo themed puzzle set](#)
  - [January 2017: HAMILTON themed puzzle set](#)
  - [August 2016: Star Trek themed puzzle set](#)
- Presented solo 5-minute tech talks at Ignite Portland events:
  - [“A Homebrew Cat Feeding Robot”](#)
  - [“How to Solve Any Puzzle in Less Than 47 Minutes”](#)
  - [“The Battle Hymn of the Republic”](#)
- Edited tech news posts for [Realm.io](#) website
- Wrote non-fiction articles for [ProgrammableWeb](#) and *Wired*
- Created live puzzle games for [Run Brain Run](#) private events

#### **GOOGLE** • Mountain View, CA • Oct 2003—Jan 2008

*Web Applications Engineer, Online Sales & Operations Engineering (OSO Eng)*

- Developed and documented deployment automation & service monitoring tools
- Volunteered for [recruiting](#), [puzzle projects](#), and emergency response team (ERT)

#### **PALMSOURCE** • Santa Clara, CA • Jul 2002—Oct 2003

*Webmaster, Marketing*

- Maintained company’s public website and Palm OS developers portal

#### **AT&T LABS** • Menlo Park, CA • Sep 1997—Feb 2002

*Webmaster Manager, Industry Relations Group*

- Researched tech companies and wrote competitive analysis reports

#### **INTERNET MEDIA SERVICES (IMS)** • Palo Alto, CA • Jun 1995—Aug 1997

*Software Engineer/Sysadmin*

- Built custom web apps for dozens of clients including Hewlett-Packard and Netscape

#### **STANFORD UNIVERSITY** • Stanford, CA • Sep 1991—Jun 1995

*Student Consultant, Distributed Computing Consulting (DCC)*

- Created [first version of DCC web site](#)

### EDUCATION

**Stanford University, Stanford, CA**

BS, Computer Science

Graduation Date: June, 1995