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CURTIS C. CHEN

OBJECTIVE

To use my technical editing and writing skills for a greater good.

QUALIFICATIONS

- 20+ years delivering great customer experiences, ranging from webapps to 100-person live events
- Excellent track record of creating and leading effective teams and projects
- Wide technical expertise with database design, scripting languages, and source control systems

WORK EXPERIENCE

SELF-EMPLOYED • Vancouver, WA • Oct 2008—Present
Freelance writer, producer, and consultant

- Author of science fiction spy thriller novels *Waypoint Kangaroo* (Thomas Dunne Books, 2016) and *Kangaroo Too* (forthcoming in 2017)
  - o Also created original puzzle content in cover designs and on web sites
- Co-founded Puzzled Pint events (ongoing, attracting 1,800+ players every month in 38+ locations worldwide) and continue to create/edit content, including:
  - o August 2016: *Star Trek* themed puzzle set
  - o May 2015: singularity themed puzzle set
  - o July 2015: Portland themed puzzle set
- Presented solo 5-minute tech talks at Ignite Portland events:
  - o "A Homebrew Cat Feeding Robot"
  - o "How to Solve Any Puzzle in Less Than 47 Minutes"
  - o "The Battle Hymn of the Republic"
- Edit tech news posts for Realm.io website (ongoing)
- Wrote non-fiction articles for ProgrammableWeb and *Wired*
- Created live puzzle games for Run Brain Run private events

GOOGLE • Mountain View, CA • Oct 2003—Jan 2008
Web Applications Engineer, Online Sales & Operations Engineering (OSO Eng)

- Developed and documented deployment automation & service monitoring tools
- Volunteered for recruiting, puzzle projects, and emergency response team (ERT)

PALMSOURCE • Santa Clara, CA • Jul 2002—Oct 2003
Webmaster, Marketing

- Maintained company's public website and Palm OS developers portal

AT&T LABS • Menlo Park, CA • Sep 1997—Feb 2002
Webmaster Manager, Industry Relations Group

- Researched tech companies and wrote competitive analysis reports

INTERNET MEDIA SERVICES (IMS) • Palo Alto, CA • Jun 1995—Aug 1997
Software Engineer/Sysadmin

- Built custom web apps for dozens of clients including Hewlett-Packard and Netscape

STANFORD UNIVERSITY • Stanford, CA • Sep 1991—Jun 1995
Student Consultant, Distributed Computing Consulting (DCC)

- Created first version of DCC web site

EDUCATION

Stanford University, Stanford, CA
BS, Computer Science
Graduation Date: June, 1995